

# LRCC Survey – What we Heard

1. What community are you from?

**Most participants were from Lord Roberts, followed by Riverview the Fort Garry.**

2. What street/avenue do you live on?

Wide range of streets throughout the neighbourhood.

**3. Do you have children?**

74% of participants reported having children, the high majority of which have 1 or 2.

**4. Please indicate any programs you, or your family, use at Lord Roberts Community Centre.**

Top five, in order were None (35.1%), Bike Hub (28.6%), Mini Soccer (22.1%), Day Care (15.6%) and Summer Day Camp (15.6%).

**5. Are you aware of the programs, services and events hosted at Lord Roberts Community Centre?**

Two thirds were somewhat familiar with our programs/services. Only 13% were aware of what we offered and 20.8% were not aware of our services.

**6. What barriers prevent you, or your family, from using Lord Roberts Community Centre?**

The primary barrier appeared to be not being aware of what services are offered (63%) followed by not known when registration is (47.9%) and programs being of no interest (19.2%). Only 2 people identified program cost as the barrier.

**7. What kind of children's programs, services and events would you like to see at Lord Roberts Community Centre?**

People wanted a range of activities with frequent mentions of dance, sports, and family friendly events such as the fall festival. Gymnastics was also a common suggestion.

**8. What kind of adult programs, services and events would you like to see at Lord Roberts Community Centre?**

Work shops, game nights and fitness classes were common suggestions. Suggestion for a block party and shutting down Kyle more was thrown out there as an event. People are looking for reasons/opportunities to get together.

**9. What kind of seniors programs, services and events would you like to see at Lord Roberts Community Centre?**

Bingo and card nights, along with movement exercises and workshops on how to care for home and garden as people age. Also suggestions for classes on managing grief, and how to access seniors services. Finally workshops on how to use a computer/technology and how to avoid getting scammed.

**10. What other community centres do you use? For what programs?**

Many people use Riverview CC and Fort Rouge Leisure Centre to access programs that we do not offer such as outdoor hockey, cross country skiing, baseball, spring festival, dog play group, etc.

**11. What else would you like the community centre to provide?**

Lots of ideas here we can draw from. Some examples include multicultural cooking classes, dog park/off leash area, toy swap, perogie dinners and fish fry, more after school activities, make on ice change rooms available, healthier treats and snacks at canteen, community party, dances, arts and craft after school/summer program, community gathering in the winter months.

**12. Community centres require volunteers to run events. If you are willing to volunteer to help with any programs, services and events please provide email address.**

29.9% of people are willing to volunteer. Their email addresses have been provided to Debbie.

**13. Would you like to receive our newsletter and notifications of events via email?**

71.8 percent of people said yes to this. Who manages that (I'm sure its the communications committee but I have no info on it)

**14. What is your preferred method to receive updates on programs, services and events?**

67.1% of people prefer email followed by Facebook (56.6%) and the Newsletter (19.7%). The website was the least preferred method.